Impact of Al on Marketers

(according to marketers)

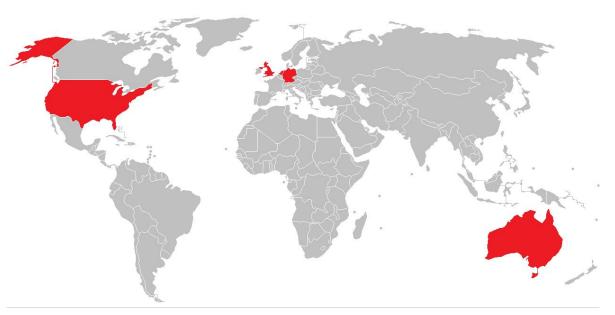
Stephen Spiker

Execute Director of Research Wakefield Research

Wakefield Research is a leading, independent provider of quantitative, qualitative, and hybrid market research for thought leadership and strategic insights.

Wakefield Research is a partner to the world's leading brands and agencies, including 50 of the Fortune 100. We conduct research in nearly 100 countries and our surveys appear regularly in top-tier media.





SURVEY METHODOLOGY

Who we interviewed

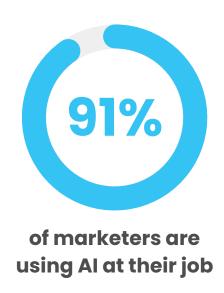
- 1,200 Professional Marketers
- Managers & Directors
- Conducted in 5 markets:
 - US
 - UK
 - Germany
 - Netherlands
 - Australia

Al's Impact on Your Job

(according to marketers)

AI IS HERE

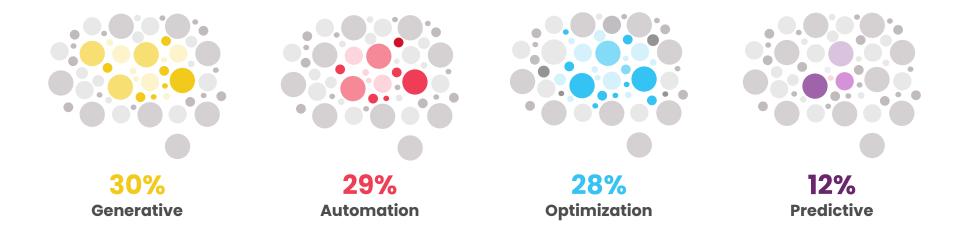




70% are using AI outside of work

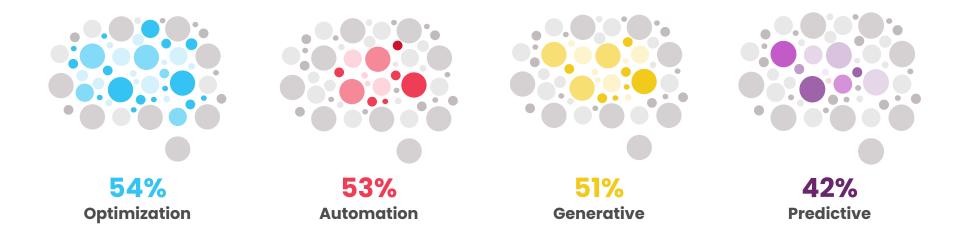


(single choice)



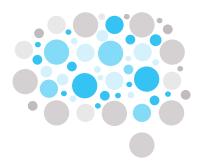
What types of AI do you currently use?

(multi choice)



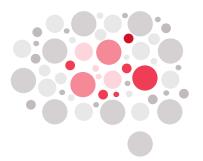


(multi choice)



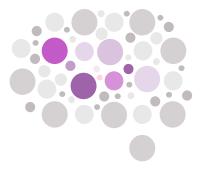
57%Optimization

Get the most out of campaigns



53% Automation

Get the most out of people



50% Predictive

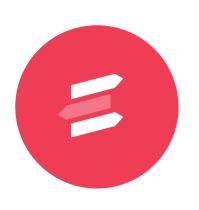
Make the best decisions



49% Generative

Create content more quickly

Why are you drawn to working with AI?



- Able to work more efficiently
- 2 Increase my skillset
- My work will become more accurate
- Exciting technology to work with
- 5 Improve the work of my department
- 6 Elevate me inside the company

Efficiency!

Al's Impact on Your Career

(according to marketers)

How do you determine success with using AI?



- Increase business metrics and reflect better on my job performance
- 2 Increase visibility at organization
- Make me a more valuable marketer
- 4 Helps me be more creative
- 5 Frees up time to do more fulfilling work

How does developing AI skills fit with your career progression?

7%

20%

73%

No role

Appealing but not relevant

?

Marketers: Al is Tech Revolution



believe AI is a tech revolution

33% believe AI is just another tool

Al is Where the Industry Is Headed



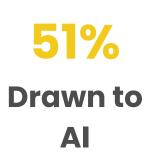
Feel they'll have to learn AI to maintain value as a marketer





Believe AI will create opportunities for new positions

Yet Half are Still Intimidated





49%
Intimidated
by Al

#1 Reason why:

Meeting the increased expectations that come with using Al

If you are intimidated by using AI, half the marketers you'll meet here are too!

How does developing AI skills fit with your career progression?

27%

None /
Not relevant

36%

Speciality to distinguish myself

37%

Integral part of skillset

MAKEFIELD

Key Stats

A transformative tech revolution

Percent of marketers who ...

Are already using Al in their jobs.

91%

See Al as creating job opportunities.

69%

See Al as a transformative tech revolution, not just a tool.

67%

Believe AI should increase business metrics and reflect better on their job performance.

49%

Are drawn to Al because it will help them work more efficiently.

47%

Believe Al will increase their skills and make their work more accurate.

45%

See Al as becoming an integral part of their overall skill set as a marketer.

37%

SOURCE: Wakefield Research





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